CROSS DIVISIONAL COLLABORATION FOR IMPLEMENTING HIGH IMPACT PRACTICES

Senninger, 2000
Purpose
The purpose of this qualitative study is to explore the impact of the Association of American Colleges and Universities’ (AAC&U) Developing a Community College Student Roadmap: From Entrance to Engagement in Educational Achievement and Success (Roadmap) project on institutional change in the 12 community colleges participating in Phase I of the initiative.

Methodology
A mixed-method approach, using data from multiple sources (internal and external documents, interviews with AAC&U and campus leaders) to yield rich, multifaceted descriptions of the project’s development and current state.

FINDING:
Project designs should leverage and build cross-divisional networks through intentional face-to-face interactions in both formal and informal settings.
YOUR CHALLENGE..

“Every institution has some sort of, you know, challenge, and it’s not always the same thing, but to sort of understand the bumpy-roadedness of it and to hear it from other people… just kind of understanding that it can be sort of a crooked path, you know, and that’s okay.”

“I think it’s a good model also of what leadership and transformation requires at an institution. You have all these, every institution has lots of activities going on, to… figure out how to put this puzzle together so that it’s actually one thing and not 20 different things…”

“So that partnership [between Academic and Student Affairs] was intentional on the part of the college, but it really did foster some wonderful… planning between academic and student affairs, faculty and staff, and enrollment management and advising staff.”
PRESIDENT’S LEADERSHIP ACADEMY: CREATING INFORMAL NETWORKS OUTSIDE THE HIERARCHY

Outcomes:
- Online Orientation Resource
- Revised Career Center
- Revised One Stop Registration Center

Challenges:
- Financial Literacy MOOC
CONNECT TO LEARNING PROJECT: EXTERNAL PARTNERSHIPS
BEYOND ACADEMIC AND STUDENT AFFAIRS...

Marketing
Institutional Research
Equity and Inclusivity Offices
Admissions
External Affairs
Facilities
Alumnae Relations
Disability Services
Information Technology
Equity and Inclusivity Offices
Others?
INTERSECTIONS & AGENCY..
AND HOW DO WE KEEP EQUITY-MINDEDNESS?
QUESTIONS?

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