Civic Institutional Matrix:
Assessing Assets and Gaps in a Civic-Minded Institution

Overview

This Civic Institutional Matrix is designed to help you map your institution’s overall commitment to civic learning and democratic engagement, on and off campus, whether locally or globally situated. We invite campus leaders to form a team of key stakeholders to complete the matrix together on behalf of their institutions. We recommend identifying stakeholders who are diverse both positionally within the institution and in terms of perspectives and backgrounds. Overall, the group’s sphere of influence should be broad, reaching across the curriculum, cocurriculum, and beyond the campus borders, and should meaningfully involve students and community partners. As you work together to fill in the matrix, think of yourselves as your institution’s cartographers, mapping how your institution evidences its core values related to civic learning and democratic engagement.

MATRIX ELEMENTS

The matrix included here consists of a 4 x 6 grid reflecting essential dimensions of a civic-minded institution and key domains of institutional functioning and culture. For a more detailed matrix broken out by each of the four dimensions of civic-mindedness, visit www.civiclearning.org.

Horizontal Axis: Four Dimensions of a Civic-Minded Institution

As team members fill in the matrix, we invite you to review the descriptions of the four dimensions of a civic-minded institution—civic ethos, civic literacy, civic inquiry, and civic action—and to expand upon and refine these descriptions. As a group, you may also want to identify other important dimensions that are pertinent for your institution.

Vertical Axis: Domains of Institutional Functioning and Culture

The matrix identifies six domains. You might find it more strategic and relevant to formulate other domains such as scholarly activities, evaluation and assessment, or policies and procedures. Mapping civic learning and democratic engagement across these domains should help you determine where your institution has assets and gaps.

Rating Box: The Degree of Pervasiveness of Campus Efforts

The matrix asks you to consider two mutually reinforcing aspects of institutional pervasiveness—breadth and depth. Breadth describes the degree to which efforts are present and connected throughout the institution. Depth captures the degree to which efforts are embedded vs. superficial. Significant breadth and depth would be demonstrated by effective, sustainable, and comprehensive institutionalization of programs, policies, and procedures that support civic learning and democratic engagement.
COMPLETING THE MATRIX
As a group, map your institution’s commitment to civic learning and
democratic engagement. Use sources of knowledge readily available:
the experience of team members, information in catalogues and on your
institution’s website, existing institutional data, etc. Use the space in the
boxes provided to summarize and highlight programs, policies, and initiatives
that fall into specific domains of institutional functioning and culture and
dimensions of civic learning and democratic engagement (e.g., major-
specific capstone courses that raise civic questions related to the discipline
would be listed under the domain of majors and under Dimension 3: Civic
Inquiry). The rating boxes allow you to indicate the degree of pervasiveness
for each domain across the four dimensions. Use the following scale to fill in
these boxes: Low (L) = little breadth and depth (i.e., isolated and surface-level
efforts to implement civic learning and democratic engagement); Medium
(M) = some breadth and/or some depth; and High (H) = strong breadth and
strong depth (i.e., integrated and embedded efforts to foster civic learning and
democratic engagement).

ASSET-GAP ANALYSIS (SEPARATE FROM THIS FORM)
When your matrix is completed, examine both the assets (patterns of clearly
established programs and policies) and the gaps (areas where civic learning
and democratic engagement are missing). As a group, ask yourselves what
made your assets possible. What caused gaps to occur? From there, begin to
develop an action plan to build on your assets and close your gaps, using Civic
Investment Plan questions if useful.
Civic Institutional Matrix:
Assessing Assets and Gaps in a Civic-Minded Institution

Use this matrix to summarize the scope of your institution’s efforts to educate for civic learning and democratic engagement.

<table>
<thead>
<tr>
<th>Dimensions of a Civic-Minded Institution</th>
<th>DIMENSION 1: Civic Ethos</th>
<th>DIMENSION 2: Civic Literacy</th>
<th>DIMENSION 3: Civic Inquiry</th>
<th>DIMENSION 4: Civic Action</th>
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<tbody>
<tr>
<td><strong>Domains of Institutional Functioning and Culture</strong></td>
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<td>Mission, Leadership, &amp; Advocacy</td>
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<td>General Education</td>
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<td>Student &amp; Campus Life</td>
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<td>Reward Structures</td>
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This matrix was inspired by the institutionalization rubric found in Making a Real Difference with Diversity: A Guide to Institutional Change (Clayton-Pederson et al. 2007) and more fully developed in the Personal and Social Responsibility Institutional Matrix (www.aacu.org/core_commitments/documents/PSR_Institutional_Matrix.pdf). For a more detailed matrix broken out by dimension of civic-mindedness, visit www.civiclearning.org.
Civic Investment Plan Template for Organizations and Groups

This is an invitation to take part in a larger national effort to elevate civic learning and democratic engagement as an animating priority for the nation and an expected part of every college student’s academic and campus life experience. This template is designed for organizations and groups that are not colleges or universities.

Potential actions

• What single recommendation in the National Call to Action might your organization or group claim as its own and work to implement in the coming year?
• What collaborations with higher education institutions or other stakeholders have to be established to accomplish that?
• What two ways might you publicize this commitment as you begin to take action?
• What is already in place as a signature civic program of yours that would be strengthened by the engagement of a college or university in your vicinity? How might you initiate that potential reciprocal collaboration?
• What two practices or programs might your organization or group initiate in partnership with a college or university in your area to strengthen some aspect of their civic work?
• What two high-profile events might be instituted in the coming year that would underscore the importance of reversing the civic deficit?
• In scanning the range of potential stakeholders needed to strengthen democracy and civic responsibility, what other external stakeholders might you reach out to? In order to accomplish what desired goals?